

# USAID MEDICINES, TECHNOLOGIES, AND PHARMACEUTICAL SERVICES (MTaPS) PROGRAM

*Improved Access. Improved Services. Better Health Outcomes.*

Approaches and Tools for Strengthening Pharmaceutical Systems

## CMCOMMS

**Wilson Chandomba**

Managing Consultant,

Pharmaceutical Supply Chain Systems Strengthening

**CMCOMMS** SUPPLY  
CHAIN  
QUALITY  
ASSURANCE



# Who We Are- Overview of **CMCOMMS** Supply Chain

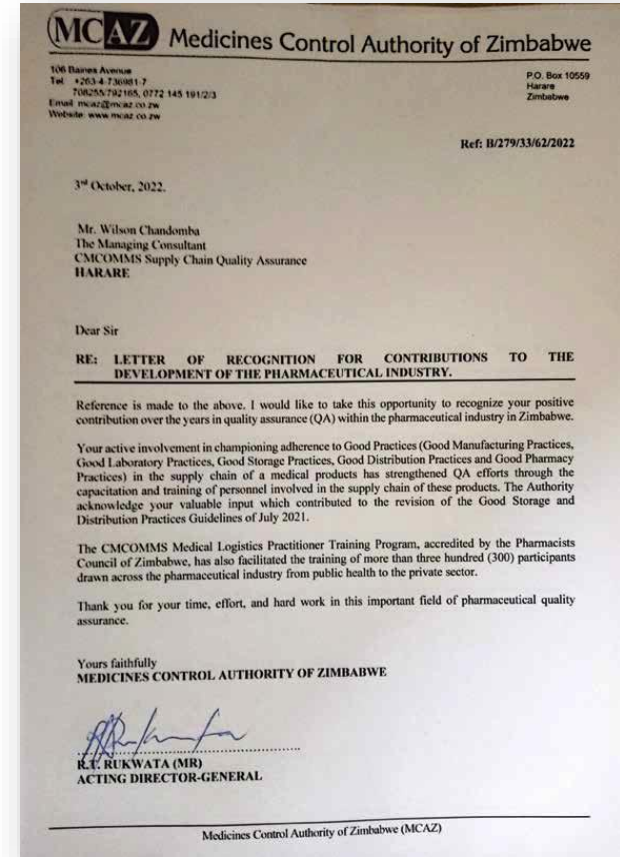
CMCOMMS Supply Chain Quality Assurance offers supply chain systems strengthening, pharmaceutical supply chain quality assurance and capacity building programs through hands on consultancy and training.

The CMCOMMS Medical Logistics Practitioner Training Program is accredited by The Pharmacists Council of Zimbabwe (PCZ) and The CPD Group UK. It is recognised by The Medicines Control Authority Of Zimbabwe (MCAZ), Africa Specialised Cargo Alliance - Medical Logistics (ASCA) and International Association Of Public Health Logisticians (IAPHL) Zimbabwe Chapter.



# What We Do - In Pharmaceutical Systems Strengthening (PSS)

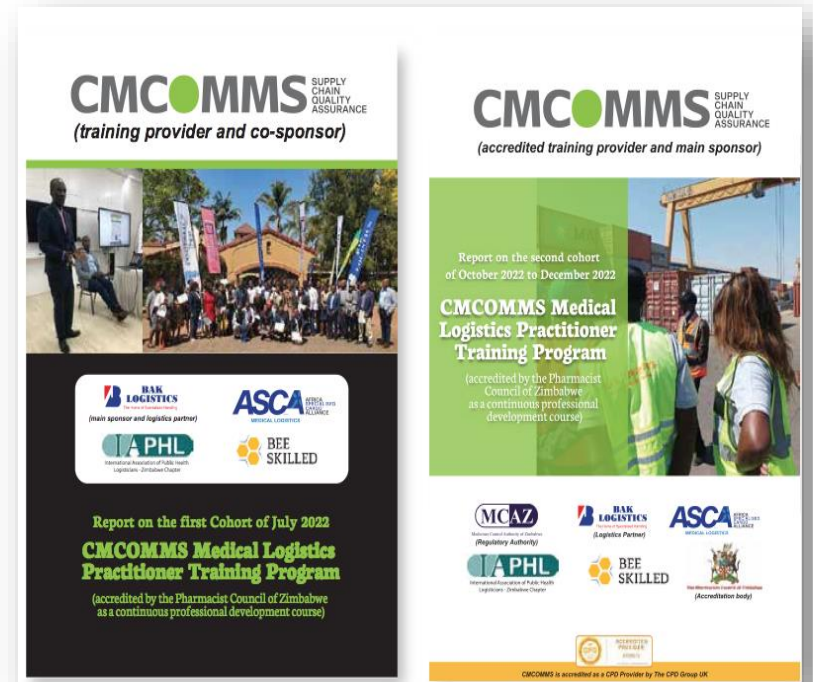
- Pharmaceutical Supply Chain Quality Assurance through promoting adherence to current Good Storage and Distribution Practices (cGSDP) throughout the supply of medical products up to last mile delivery including hard to reach areas.
- In our desire to promote cGSDP as in other parts of the world, CMCOMMS, through its Supply Chain Quality Assurance Division, is championing this cause through lobbying, consultancy and training in Zimbabwe and Southern Africa.



# Particular PSS Gaps We See

## PSS GAPS

- Enforcement of GSDP Guidelines to all supply chain players in Zimbabwe
- Health Logisticians are still to outsource logistics services from GSDP compliant service providers.
- Training gaps in GSDP and Medical Logistics Interventions
- We continue to lobby the regulator MCAZ
- We have joined the Pharmaceutical Regulatory Affairs Association of Zimbabwe
- We continue rolling out relevant webinars and the CMCOMMS Medical Logistics Practitioner Training Program



# Tools and Approaches We Use

## Lobbying & advocacy

- Submitted a dossier Gaps in the Supply Chain of Medical Products in Zimbabwe to MCAZ resulting in the GSDP regulations of July 2012
- Engaging SADC to have harmonized GDP regulations
- Active members of the Southern Africa Academy of Pharmacy Consultancy (recognised MCAZ consultant)
- Resource person for Pharmaceutical QA through putting in place regulatory systems, documentation and procedures which includes GSDP Manual and Policy



**SAAP** Southern African Academy of Pharmacy  
*Educate | Engage | Discover*

**CMCOMMS** SUPPLY CHAIN QUALITY ASSURANCE

**REACH RESOURCES** CONSULTING SERVICES

**PHARMA CONNECT AFRICA**

**Strengthening Capacity and Systems For Safer Medicine Supply Channels In Africa.**

Presented by  
The SOUTHERN AFRICAN ACADEMY OF PHARMACY, CMCOMMS Supply Chain Quality Assurance, REACH Resources and Pharma Connect Africa

**Background**  
With the infiltration of substandard and falsified medication (SFs) estimated at 42% (WHO), the threat to patients' health, economic and business viability is high. Hence the need for regulators to be aware of your role in mitigating this problem.

**Dates:**  
2 March, 9 March, 16 March, 23 March, 30 March

**Course Outline**

- Module 1:** Introduction to SFs and the medicine concept
- Module 2:** Regulations and law reform to strengthen anti-counterfeiting systems
- Module 3:** Private sector and SFs
- Module 4:** National best practices and case studies
- Module 5:** Conclusion and closure

**Fees:** ZAR1500/ USD90 per participant

**Discount:** 10% for a group of 10 participants

**Delivery method:** Online through Zoom 09.00 - 11.00

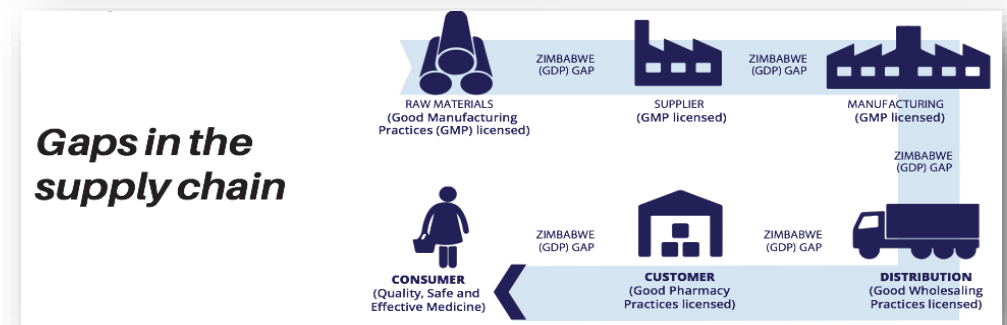
**Course Duration:** 2-hour session for 5 Weeks

**Our trainers**

- Three key trainers with over 50 years of experience in pharmaceutical quality assurance, supply chain and pharmaceutical regulations.
- Guest lecturers from WHO, AU-Nepad and leading African regulators.

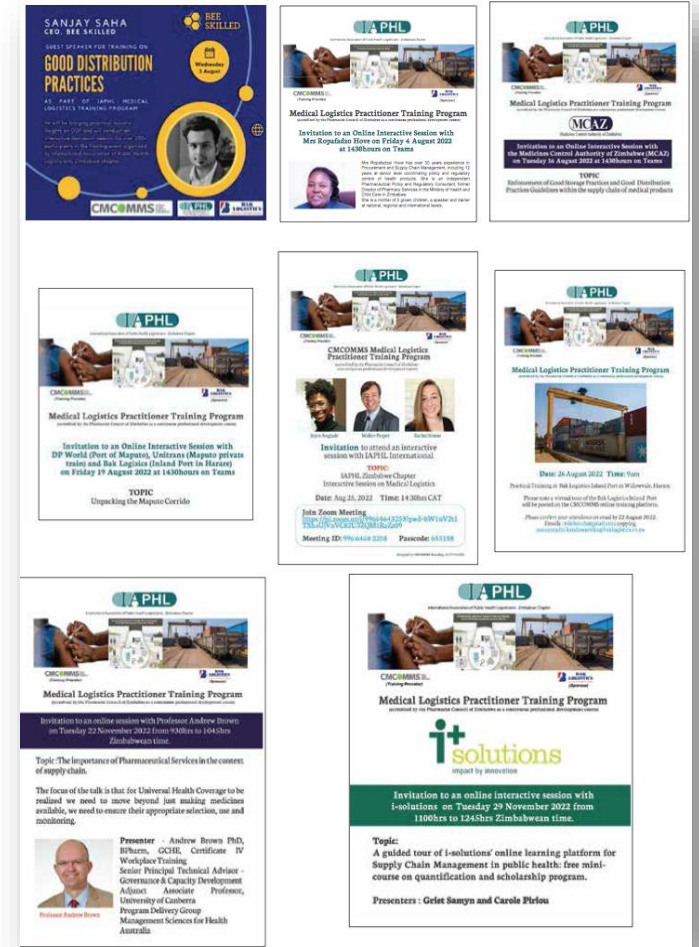
**Accreditation and certification**  
Delegates will receive certificates of attendance and CPD points.

Contact us on: [nano@pharmaconnect.co.za](mailto:nano@pharmaconnect.co.za)



# Tools and Approaches We Use - Training

- Conducted training for 1000+ participants cumulatively in the CMCOMMS Medical Logistics Practitioner Training Program
- Coordinates training programs for IAPHL Zimbabwe Chapter as a volunteer
- Manages webinar lifecycle from idea generation, topic selection, presenter invitation, moderation, hosting up to evaluation.
- Hosted more than 20 webinars In 2022 with Global presenters who included Prof Andrew Brown, Sanjay Saha –Bee Skilled Global, Griet Samyn i+academy among many others



Practical training at Bak Logistics Inland Port in Harare, Zimbabwe

# Resources

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- For more information visit my LinkedIn page :-  
<https://www.linkedin.com/in/wilson-chandomba-2248a382>
- Email - [wilchands@gmail.com](mailto:wilchands@gmail.com)
- Cell number +263774836222
- **QUESTIONS**
- **Thank you**